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§4–137.

- (a) Each county board shall take reasonable steps to provide equal access to public services for individuals with limited English proficiency.
- (b) Reasonable steps to provide equal access to public services under subsection (a) of this section include:
- (1) The provision of oral language services for parents and guardians with limited English proficiency, which must be through face—to—face, in—house oral language services if in—person contact is on a weekly or more frequent basis; and
- (2) The translation of vital documents ordinarily provided to the public into any language spoken by any limited English proficient population that constitutes at least 3% of the overall population within the county as measured by the United States Census.

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